



# Leadership & Management Course

A 5 Star Rated course from the Training experts





# Leadership & Management Course

The majority of people in management roles have developed naturally into the position with little guidance or any formal training, and are often dropped in the 'deep end'.

## Introduction

This can result in a 'trial by error' learning experience which can be equally difficult for both the manager and their staff. This course will help people effectively develop their management skills.

You will gain a comprehensive knowledge of the key skills and techniques required to be an effective manager as well as a greater awareness and perspective of how to lead people to maximise their performance

## Who would benefit from this course?

This training course is ideal for anyone who wants to use Facebook, Twitter, LinkedIn and other social media channels for a company or organisation.

You might have some experience of using Social Media, but it is not necessary for the course.

## Classroom & Virtual Classroom Courses

We offer this course as a classroom based course and as a live, interactive online course.

Our classroom courses are run as public courses at the venues shown below or as a private course anywhere in the UK.

Our online Virtual Classroom courses are available for people anywhere in the world with internet access. You will be able to see the trainer, their screen, be able to chat and ask questions, just like on our regular classroom courses.

No More Than 6 Delegates

5 Star Rated Course

Practice Led Learning

3 Months Online Support

Lunch Provided

Detailed Course Notes

Our interactive practical courses and learner centred approach, combined with small class sizes, provides the very best learning environment

## Public Course Venues and Prices

	1 Delegate	2 Delegates
Manchester:	£295 + VAT	£495 + VAT
Leeds:	£345 + VAT	£545 + VAT
Liverpool:	£345 + VAT	£545 + VAT
Birmingham	£345 + VAT	£545 + VAT
Online	£190 + VAT	£320 + VAT

## Private & One to One courses

We offer private group courses and one-to-one courses throughout the UK from £590 and Online From £190 (half day). Please email or call us with your preferred venue, number of delegates and any requests.

Google

5.0 ★★★★★

I am really pleased with what I learned and how many situations it will help with.

Each topic gave great insight into why problems occur in the workplace and how to identify issues and address them.

Overall an Excellent course.

Ben Murphy  
Director





# Leadership & Management

## Course Outline

This course will teach you how to become a more effective manager

### Course Objectives

Understand the concept of leadership in the workplace

Distinguish between leadership and management techniques

Understand the essential qualities of a good leader

Apply leadership models so as to lead people more confidently and effectively

Appreciate your own and others behavioural styles in order to build rapport with people

Identify how to use and implement

management planning tools

Explore how to give effective developmental feedback so as to inspire change in behaviour of others

Learn how to be assertiveness so as to influence and persuade

Understand how to motivate your team to aspire to greater efforts

### Course Topics

Understanding Leadership

Leadership vs. Management

Qualities of an Effective Leader

Leadership Models

Working and Behavioural Styles

Planning Tool – Goal Setting

Giving Developmental Feedback

Assertiveness Skills

Motivating Others

[To book please see next page](#)

Google

5.0 ★★★★★

A thoroughly enjoyable course that I learned a lot from.

The trainer was very warm and welcoming.

I would definitely recommend to others.

Helen McPeake  
Wellbeing Enterprises

For private courses the course content can be adapted to suit your requirements.  
Please contact us to discuss your requirements.





## Leadership & Management Course

### Why Choose M Training's Leadership & Management Training Course

- Run by a specialist Leadership & Management Trainer with over 10 years experience in running training courses
- This course is limited to 6 places so you are guaranteed personal support throughout the day
- Fully CIPD Qualified trainers
- From Only £295 + VAT per delegate
- Convenient locations in Manchester, Leeds, Liverpool and Birmingham.
- We provide one to one and private group courses throughout the UK
- Course notes and support material
- Lunch & refreshments provided
- Certificate of achievement

### Private and One-to-One Courses

One-to-one and private group courses are available from £690 for a one day classroom course and from £190 (half day) or £350 (full day) for a private online course .

These courses are ideal if you cannot make one of the set course dates or if you want a more advanced course or different course outline/focus.

One-to-one and private group courses can be run anywhere in the UK, at our Manchester office or via Virtual Classroom online.

### How to book

**To reserve your place on our 1 Day Leadership course, Simply pick your preferred date and book on our website, send us an email or give us a call.**

**Or if you prefer, we offer private and In-House training on request.**

**Email: [info@mtraining.co.uk](mailto:info@mtraining.co.uk)**

**Call: 0161 226 6032**

**Or visit: [www.mtraining.co.uk](http://www.mtraining.co.uk)**

**We offer group booking discounts for two or more delegates.**

Jane is very knowledgeable and personable and the course has given me the confidence that I can be successful in my new role.

**Laura Stillitano  
CED**