

# Leadership & Management

A one day, 5 star rated course from the training experts



## Leadership & Management Course

The majority of people in management roles have developed naturally into the position with little guidance or any formal training, and are often dropped in the 'deep end'.

This can result in a 'trial by error' learning experience which can be equally difficult for both the manager and their staff. This course will help people effectively develop their management skills.

#### What you will gain:

- ✓ A comprehensive knowledge of the key skills and techniques required to be an effective manager
- ✓ A greater awareness and perspective of how to lead people to maximise their performance

#### Who should attend?

Anyone who has recently moved or is moving into a management role.

Managers who have never had any formal training in leadership and want to develop their understanding, tools and techniques so as to deliver better results, and feel more rewarding for themselves and the team.

#### **Price and Venues**

Manchester Science Park: £295 + VAT Liverpool & Leeds: £345 + VAT

(We offer group discounts)

#### **Private Courses**

We offer private and one-to-one courses throughout the UK. Please email or call us with your preferred venue, number of delegates and any requests.

I am really pleased with what I learned and how many situations it will help with. Each topic gave great insight into why problems occur in the workplace and how to identify issues and address them.

Overall an Excellent course.

Ben Murphy | Sales Director

Our interactive practical courses and learner centred approach, combined with small class sizes, provides the very best learning environment



No more than 6 Delegates

**5 Star Rated courses** 

**Practice led learning** 

3 months online support

**Lunch & refreshments provided** 



# Leadership & Management

This course will teach you how to become a more effective manager

### **Course Objectives**

- Understand the concept of leadership in the workplace
- Distinguish between leadership and management techniques
- Understand the essential qualities of a good leader
- Apply leadership models so as to lead people more confidently and effectively
- Appreciate your own and others behavioural styles in order to build rapport with people
- Identify how to use and implement management planning tools
- Explore how to give effective developmental feedback so as to inspire change in behaviour of others
- Learn how to be assertiveness so as to influence and persuade
- Understand how to motivate your team to aspire to greater efforts

### **Course Topics**

- Understanding Leadership
- Leadership vs. Management
- Qualities of an Effective Leader
- Leadership Models
- Working and Behavioural Styles
- Planning Tool Goal Setting
- Giving Developmental Feedback
- Assertiveness Skills
- Motivating Others

Fantastic training approach, applying our current skills and techniques to the course material. Well structured & presented. Such a fun day. Thanks. Natalie Kelly | Hamburg Süd

#### How to book

To reserve your place on our Leadership and Management course, simply pick your preferred date from our website and send us an email or give us as call.

Or if you prefer, we offer private and In-House training on request.

Email: info@mtraining.co.uk

Call: 0161 226 6032

Or visit: https://www.mtraining.co.uk/

We offer group booking discounts for two or more delegates.













